

## REED COLLEGE

DEAN OF THE

FACULTY

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To Whom It May Concern:

I am pleased to write this recommendation for Mister Maid.

Reed College owns a limited number of houses that it rents on a temporary basis to faculty members. Currently, fifteen houses are being rented to faculty. I am the Executive Assistant to the Dean of the Faculty and the housing program is managed by our office. The leases for these properties are short term leases; typically one to two years which means rather constant turnover. Each summer the occupancy of some portion of the properties change during a brief window of vacancy, usually midsummer. After trying several maintenance companies I determined Mr. Maid to be superior to all others and have contracted with them for over ten years. The management and scheduling staff are readily available, prompt at returning calls and scheduling work. Although I like to provide ample lead-time to schedule a cleaning I'm not always able to do so; in those cases I have never been disappointed with Mr. Maid's scheduling flexibility. Not only do they accommodate our last minute requests, the resulting work is exceptional. The staff is on time, on task and well trained. I recommend Mr. Maid without reservation.

Sincerely.

Karen M. Perkins

Executive Assistant to the Dean of the Faculty